

FITRI .S. BUTAR BUTAR

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PROFILE

I am an engineering graduate with a strong passion for Production Control and a drive to make a meaningful impact. Had a high interest in the production field. Having knowledge in continuous improvement, RnD, production and Planning Control, QA/QC, Supply Chain Management, Market planning and Customer satisfaction as well as a person who adaptable, innovative, and has a good leadership.

EDUCATION

Del Institute of Technology – North Sumatera, Indonesia

August 2018 - October 2022

Bachelor of Industrial Engineering

GPA : 3.13/4.00 (147 credits)

- Complete the final assignment in the final of Quality Control within the title “Implementation of Six Sigma Methods in Quality Control of Production in the Textile Sarung Weaving Industri (Case Study: UD. Boi Tulus)” Successfully in reducing the number of product defects through the application of Six Sigma from from 9% to 3%
- Complete the final project in the field of product design Portable spoon set using the Quality Function Deployment, Cost Estimation and 3D prototype

WORK EXPERIENCE

Sekka Craft – North Sumatera, Indonesia

August 2023 - March 2024

Business Process Improvement Internship

- Conduct thorough analyses of existing business processes and SOP to identify inefficiencies and areas for improvement
- Update, implement, and maintain process maps, workflows, and standard operating procedures
- Allocating resources and maintaining cost efficiency Monitor and track process changes, ensuring smooth implementation and adherence to standards
- Assist in the preparation of recommendations for operational process improvement
- Analyzed qualitative and quantitative data on product marketing and new product development using SWOT and Marketing Mix 7P

Antara System – Jakarta, Indonesia

March 2023 - August 2023

Business Development Internship

- Seeking new business opportunities by finding new customers and partners.
- Communicating with potential customers, negotiating, and establishing mutually beneficial collaborations
- Contacted potential Customers to collect information in the next development to increase customer satisfaction
- Designing and Executing strategies to expand the target market

CV. Semesta Bisa Mitra – Jakarta, Indonesia

December 2022 - March 2023

Administrative

- Organize a filing system for important and confidential company documents
- Storage of company data, including confidential information
- Routine tasks involving the use of MS Office applications (Word, Excel, PowerPoint)

PROJECT

Portable Spoon Set Capstone Project: “GOOD SPOON”

August 2021

- Leveraged Solidworks to transform design concepts into actionable technical specifications and engineering drawings, enabling the creation of functional prototypes and facilitating iterative evaluation of the prototyping process, ensuring optimal product performance and quality.
- Analyze business feasibility, design supply chain strategies, and apply business models to the Business Model Canvas (BMC)

Mockup Design Business Model Innovation Project

March 2021

- Implemented Adobe XD to design a modern and user-friendly online shopping site mockup (Oclo); optimized product display, streamlined search functionality, and integrated social media sharing capabilities

Technopreneurship Project: Nubosan (Banana Hump Nugget)

November 2020

- Implemented 9 elements of the Business Model Canvas to achieve 6 superior features.
- Conducted comprehensive analysis of business metrics, identified inefficiencies in supply chain, and developed strategic plan that reduced operational costs by 15% and increased profit margin by 10%
- Executed comprehensive cost calculation and identified cost-saving opportunities leading to 10% reduction in overall

Tumbler Product Design and Development Project

January 2020-May 2020

- Implemented the QFD method to identify market needs, set feature priorities, and design tumbler products using Solidworks, resulting in a 20% increase in customer satisfaction and a 15% boost in sales revenue.

ORGANIZATION

BEM Administration Division Staff	October 2020-October 2021
<ul style="list-style-type: none"> • Compiled and analyzed election data for BEM IT Del and generated comprehensive recapitulation report 	July 2019-December 2021
Komunitas Kami Peduli	July 2019-December 2021
<ul style="list-style-type: none"> • Developed and executed a comprehensive community outreach program in Toba Samosir, resulting in a 10% increase in access to quality education and equitable distribution of human resources in the region. 	May 2019 - May 2020
Wali and Supervisor Program Cinta Almamater (PCA)	May 2019 - May 2020
<ul style="list-style-type: none"> • Introduced the campus culture and study environment to 350+ first year students 	

TRAINING AND SERTIFIKATION

Supply Chain Management: Alison Course	April 2024
<ul style="list-style-type: none"> • Training in the Supply Chain Management, with the aim of increasing efficiency and effectiveness in Supply Chain, such as Inventory Control methods which are Just-In-Time and Materials Requirement Planning, Lean Production, Lean 5S, Kaizen. 	
Data Analytics: Revou Mini Course	December 2023
<ul style="list-style-type: none"> • Training to learn data types, how to save data, how to process data, how to analyze data using Microsoft Excel, SQL, Tableau, and SPSS to generate data visualizations 	
Training 7 Tools: Intensive Quality Improvement LPK TMI	October 2023
<ul style="list-style-type: none"> • Certified training to increase industrial productivity through the implementation of 7 Quality Improvement Tools 	
Data Science: Udemey	September 2023
<ul style="list-style-type: none"> • training to learn data processing, decision making supported by data, prediction and forecasting, business process optimization, personalization of user experience, product and service innovation 	
Microsoft Excel: My Skill	February 2023
<ul style="list-style-type: none"> • Certified training to learn the implementation of data analysis in business, data analytics in various parts of business, data visualization, steps to analyze data, pivot and vlookup 	
Certificate of Advanced Standing for Lean Production System	March 2022
<ul style="list-style-type: none"> • Training is provided by the Astra Lean Production System Laboratory at the Del Technology Institute for training in the production process, with the aim of increasing efficiency and effectiveness in each production line, such as 5S, Standard Work Table, Quality Control, Just-In-Time, Kaizen, and Kanban 	

SKILLS

- **Soft Skill:** Time management, Negotiation, Team Work, Analyze, Detail Oriented, Problem Solving, Communication, Data analyst, Administration, Reporting, Project Management, Quality Control, PDCA, Continuous Improvement
- **Hard Skill:** SPSS, Microsoft Office, Tableau, MYOB
- **Language:** Proficiency in English - (TOEFL ITP Score 453)